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## User Manual 19" FHD LCD













ID-E19Pw / ID-HE19Pw Universal Open Frame



#### Legal Information

First English printing, Febuary 2023

Information in this document has been carefully checked for accuracy; however, no guarantee is given to the correctness of the contents. The information in this document is subject to change without notice. We are not liable for any injury or loss that results from the use of this equipment.

#### Safety Instructions

# Please read all of these instructions carefully before you use the device. Save this manual for future reference.

- Unplug equipment before cleaning. Don't use liquid or spray detergent; use a moist cloth.
- Keep equipment away from excessive humidity and heat. Preferably, keep it in an air-conditioned environment with temperatures not exceeding 40° Celsius (104° Fahrenheit).
- When installing, place the equipment on a sturdy, level surface to prevent it from accidentally falling and causing damage to other equipment or injury to persons nearby.
- When the equipment is in an open position, do not cover, block or in any way obstruct the gap between it and the power supply. Proper air convection is necessary to keep it from overheating.
- Arrange the equipment's power cord in such a way that others won't trip or fall over it.
- If you are using a power cord that didn't ship with the equipment, ensure that it is rated for the voltage and current labeled on the equipment's electrical ratings label. The voltage rating on the cord should be higher than the one listed on the equipment's ratings label.
- Observe all precautions and warnings attached to the equipment.
- If you don't intend on using the equipment for a long time, disconnect it from the power outlet to prevent being damaged by transient over-voltage.
- Keep all liquids away from the equipment to minimize the risk of accidental spillage. Liquid spilled on to the power supply or on other hardware may cause damage, fire or electrical shock.
- Only qualified service personnel should open the chassis. Opening it yourself could damage the equipment and invalidate its warranty.
- If any part of the equipment becomes damaged or stops functioning, have it checked by qualified service personnel.

#### What the warranty does not cover

- Any product, on which the serial number has been defaced, modified or removed.
- Damage, deterioration or malfunction resulting from:

Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or
failure to follow instructions supplied with the product.
Repair or attempted repair by anyone not authorized by us.
Any damage of the product due to shipment.
Removal or installation of the product.
Causes external to the product, such as electric power fluctuation or failure.

- Use of supplies or parts not meeting our specifications.
- □ Normal wear and tear.
- ☐ Any other causes which does not relate to a product defect.
- Removal, installation, and set-up service charges.

#### **Regulatory Notices Federal Communications Commission (FCC)**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

Any changes or modifications made to this equipment may void the user's authority to operate this equipment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-position or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

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#### **Before Installation**

- It is very important to mount the equipment in a suitable cabinet or on a stable surface.
- Make sure the place has a good ventilation, is out of direct sunlight, away from sources of excessive dust, dirt, heat, water, moisture and vibration.

#### Unpacking

The equipment comes with the standard parts shown in package content. Check and make sure they are included and in good condition. If anything is missing, or damaged, contact the supplier immediately.

#### **How To Clean Your LCD Monitor**



#### Caution :

- To avoid the risk of electric shock, make sure your hands are dry before unplugging your monitor from or plugging your monitor into an electrical outlet.
- When you clean your monitor, do not press down on the LCD screen. Pressing down on the screen can scratch or damage your display. Pressure damage is not covered under warranty.
- Use only cleansers made specifically for cleaning monitors and monitor screens. Cleansers not made to clean monitors and monitor screens can scratch the LCD display or strip off the finish.
- Do not spray any kind of liquid directly onto the screen or case of your monitor. Spraying liquids directly onto the screen or case can cause damage which is not covered under warranty.
- Do not use paper towels or abrasive pads to clean your monitor. Using an abrasive pad or any wood based paper product such as paper towels can scratch your LCD screen.

## **Cleaning Your Monitor**

To clean your LCD safely, please follow these steps:

- ① Disconnect the power cord.
- ② Gently wipe the surface using a clean, dry microfiber cloth. Use as little pressure as possible.

## Cleaning Tough Marks and Smudges

To remove tough marks and smudges, please follow these steps:

- ① Disconnect the power cord.
- Spray a small amount of non-abrasive cleanser on a microfiber cloth.
- Caution: Do not spray or apply any liquids directly onto the monitor. Always apply the solution to your microfiber cloth first, not directly on the parts you are cleaning.
- Gently wipe the surface. Use as little pressure as possible.
- Wait until your monitor is completely dry before plugging it in and powering it up.

### < Part 1 > ID-E19Aw / E19AwN / HE19Aw / HE19AwN

## < 1.1 > Package Content

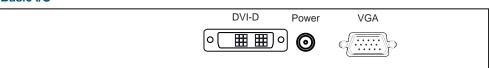


19" FHD LCD display X 1
6ft VGA cable X 1
Power adapter X 1
Power cord X 1

### **Mounting hardware X 1 pack**

- Mounting bracket x 4 pcs
- M4\* 6mm screw x 8 pcs
- M4\* 50mm screw x 8 pcs

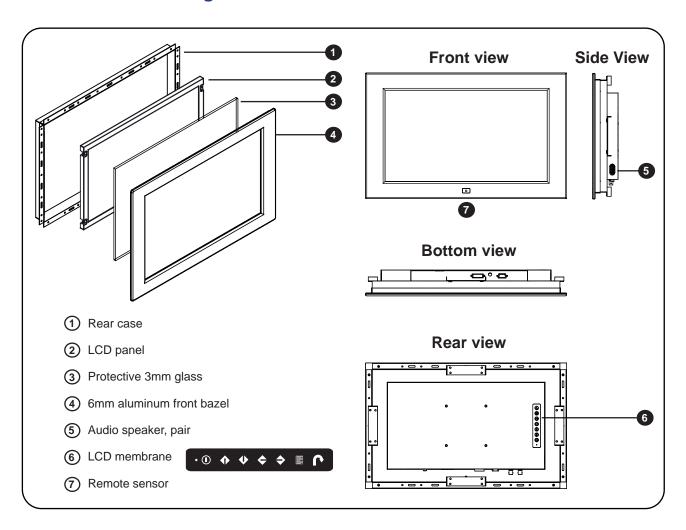
#### Basic I/O



#### **Upgrade I/O with advanced features**



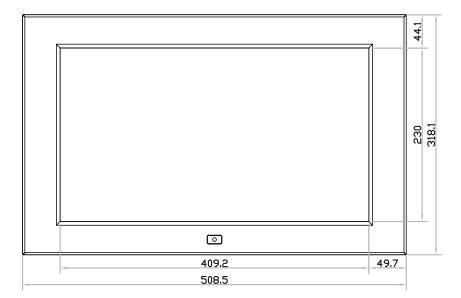
## < 1.2 > Structure Diagram



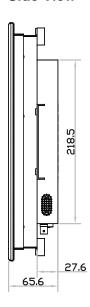
Model	Product Dimension (W x D x H)	Net Weight
ID-E19Aw		
ID-E19AwN	508.5 x 65.6 x 318.1 mm	7 kg
ID-HE19Aw	20 x 2.6 x 12.5 inch	15.4 lb
ID-HE19AwN		

## < 1.2 > Dimension

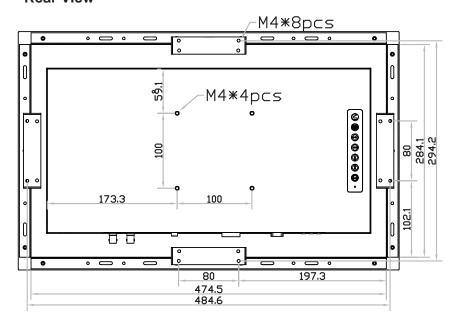
#### **Front View**



#### **Side View**

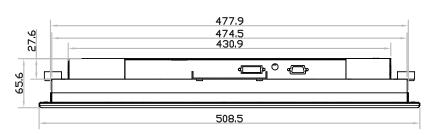


#### **Rear View**



UNIT : mm 1mm = 0.03937 inch

#### **Bottom View**

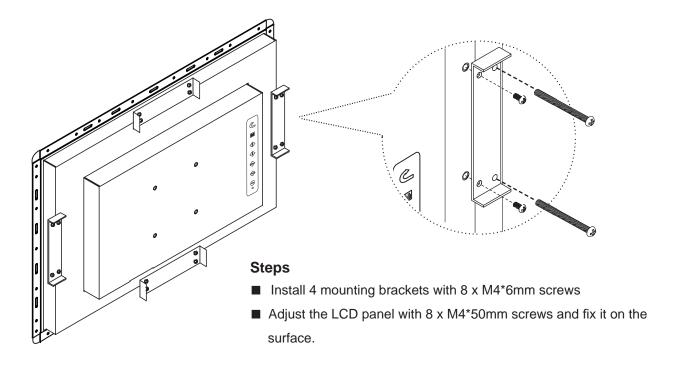


# < 1.3 > Installation

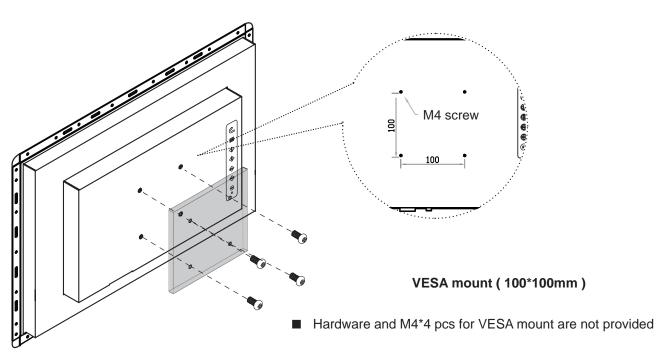
# (I) Panel mount



Hardware set part no. PT-BK-IDA



## (II) VESA mount (100\*100mm)



## < 2.1 > Package Content

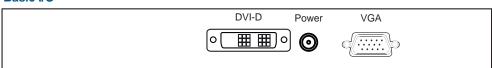


19" FHD LCD display X 1
6ft VGA cable X 1
Power adapter X 1
Power cord X 1

### Mounting hardware X 1 pack

- Mounting bracket x 4 pcs
- M4\* 6mm screw x 8 pcs
- M4\* 50mm screw x 8 pcs

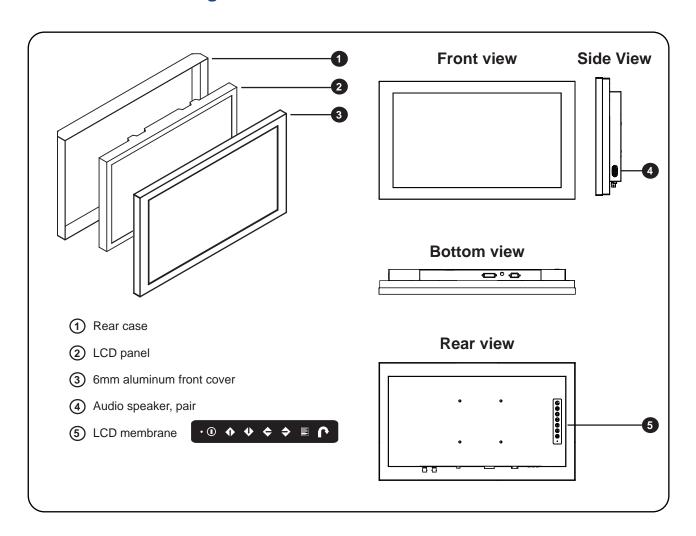
#### Basic I/O



#### **Upgrade I/O with advanced features**



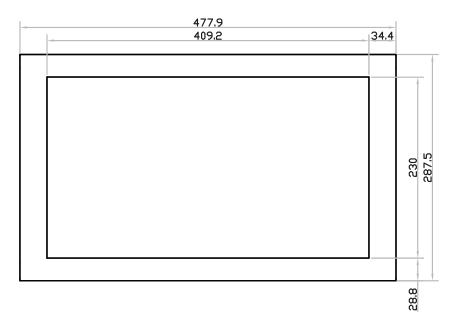
## < 2.2 > Structure Diagram



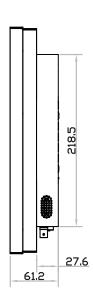
Model	Product Dimension (W x D x H)	Net Weight
ID-E19Dw	477.9 x 61.2 x 287.5 mm	6.3 kg
ID-HE19Dw	18.8 x 2.4 x 11.3 inch	13.9 lb

## < 2.2 > Dimension

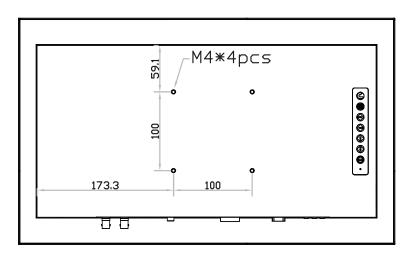
#### **Front View**



**Side View** 

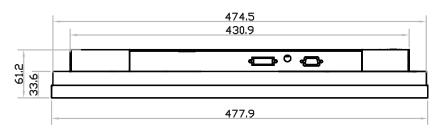


#### **Rear View**

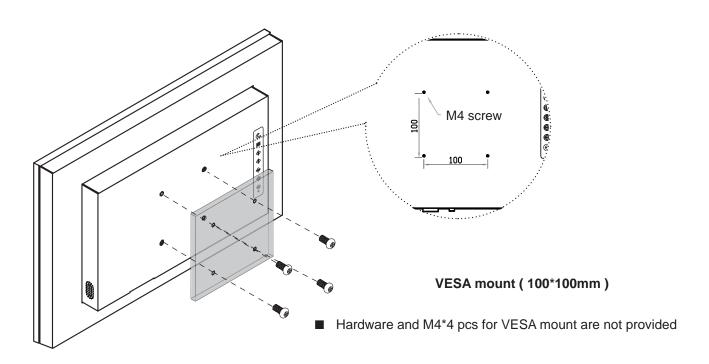


UNIT : mm 1mm = 0.03937 inch

#### **Bottom View**



## < 2.3 > VESA mount Installation

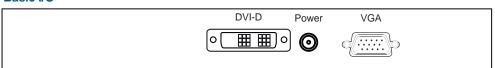


## < 3.1 > Package Content



19" FHD LCD display X 1
6ft VGA cable X 1
Power adapter X 1
Power cord X 1

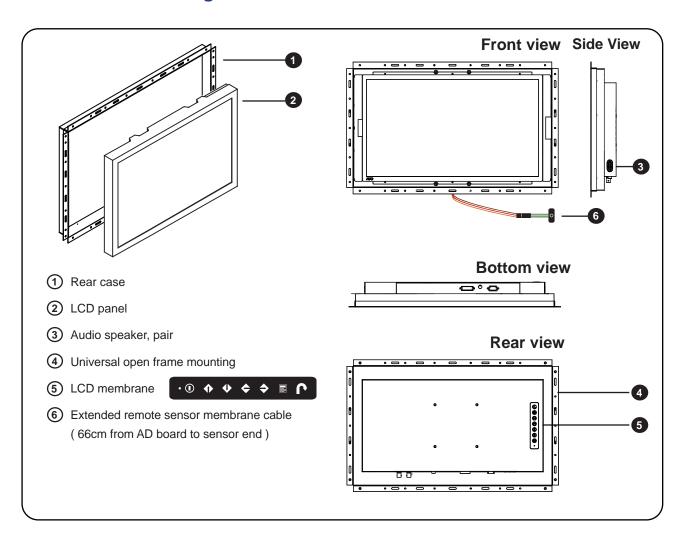
#### Basic I/O



#### **Upgrade I/O with advanced features**



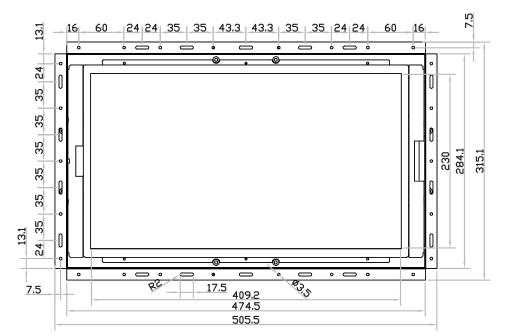
## < 3.2 > Structure Diagram



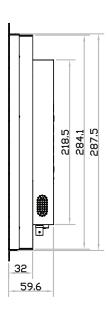
Model	Product Dimension (W x D x H)	Net Weight
ID-E19Pw	505.5 x 59.6 x 315.1 mm	5.5 kg
ID-HE19Pw	19.9 x 2.3 x 12.4 inch	12.1 lb

### < 3.2 > Dimension

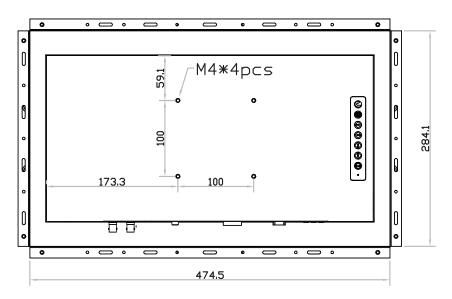
#### **Front View**



#### **Side View**

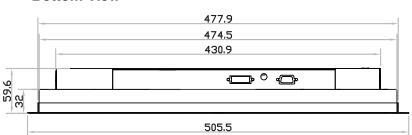


#### **Rear View**



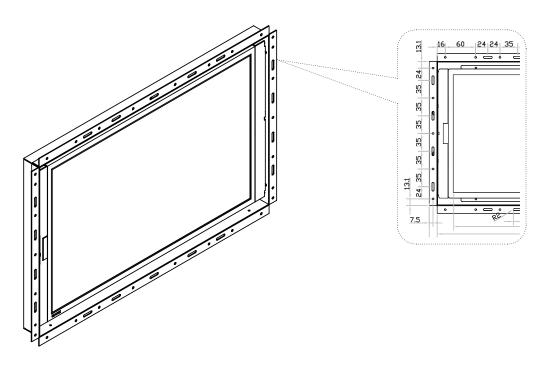
UNIT : mm 1mm = 0.03937 inch

#### **Bottom View**

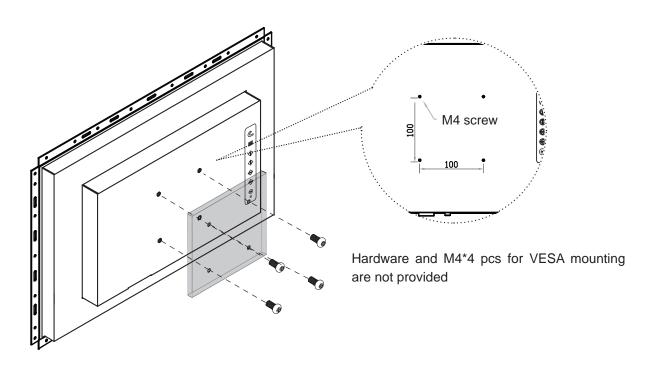


## < 3.3 > Installation

## (I) Universal mount



## (II) VESA mount (100\*100mm)



## < Part 4 >

## < 4.1 > Product Specifications

Mechanical Design	ID-E19Aw / ID-HE19Aw	ID-E19AwN / ID-HE19AwN	ID-E19Dw / ID-HE19Dw	ID-E19Pw / ID-HE19Pw
Protection	6mm front bezel	NEMA 4 / IP65	front cover	open frame
Front Panel	Black, RAL 9005 -		-	
Rear Casing	Black, RAL 9005			
VESA mount	100 x 100 mm			
Universal mount	-		-	ready
Desktop stnad	option		option	-
Panel mount	option		option	-

LCD Panel	Standard	Sunlight Readable	
Brightness ( cd/m <sup>2</sup> )	350	1000 🕌	
Colors	16.	7 M	
Viewing Angle ( L/R/U/D )	89/89	/89/89	
Response Time ( ms )	2	0	
Surface treatment	Anti-glare, F	Hard-coating	
Contrast Ratio ( typ. )	1000 : 1		
Panel Size ( diagonal )	18.5"		
Native resolution	1920 x 1080		
Dot pitch ( mm )	0.213		
Display Area ( mm )	408.96H x 230.04V		
Surface hardness	3H		
Backlight Type	LED		
MTBF ( hrs )	50,000		

Video	
VGA	Analog 0.7Vp-p
DVI	DVI-D single link
Option HDMI	HDMI 1.4 / HDCP 1.4
Display port	DP 1.0 / HDCP 1.3
Composite ( BNC )	NTSC & PAL

Audio Option	
Input	
Connector	3.5mm stereo jack 30kΩ / 750mV
Impedance / Power level	30kΩ / 750mV
Output	
Connector	3.5mm stereo jack
Resistance / Power level	30kΩ / 2.8V
Speaker:	
Dual Stereo	2W x 2

<sup>\*</sup>When the audio output is connected, speaker output is OFF

Power	Standard Sunlight Readable	
Input	Auto-sensing 100 to 240VAC, 50 / 60Hz	
Consumption:		
Screen ON	Max. 12W	Max. 40W
Power saving mode	Max. 2W	Max. 2W
Power button OFF	Max. 1W	Max. 1W

Compliance		
EMC	FCC & CE	
Safety	CE / LVD & UKCA	
Environment	RoHS3 & REACH / WEEE	

## < 4.1 > Product Specifications

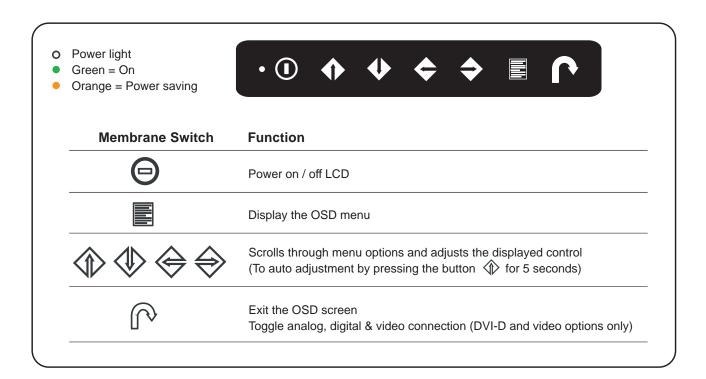
Environmental Conditions			
Operating	Temperature	0 to 55°C degree	
	Humidity	10~90%, non-condensing	
	Altitude	16,000 ft	
Storage /	Temperature	-20 to 60°C degree	
Non-operating	Humidity	5~95%, non-condensing	
	Altitude	40,000 ft	
	Shock	10G acceleration (11ms duration)	
	Vibration	10~300Hz 0.5G RMS random vibration	

Physical Specification	ID-E19Aw / ID-HE19Aw	ID-E19AwN / ID-HE19AwN	ID-E19Dw / ID-HE19Dw	ID-E19Pw / ID-HE19Pw
Product (W x D x H) mm	508.5 x 65.6 x 318.1		477.9 x 61.2 x 287.5	505 x 59.6 x 315.1
inch	20 x 2.6 x 12.5		18.8 x 2.4 x 11.3	19.9 x 2.3 x 12.4
Net Weight	7 kg / 15.4 lb	7 kg / 15.4 lb	6.3 kg / 13.9 lb	5.5 kg / 12.1 lb
Chassis color	Dark			
Chassis materials	Aluminum			

<sup>\*</sup> All dimensions stated are subject to change if options are selected / integrated to base model part codes

Applicable Format				
DVI-D / VGA Input	PC Signal	:1920 x 1080 x 60Hz		
		1680 x 1050 x 60Hz		
		1440 x 900 x 60Hz		
		1360 x 768 x 60Hz		
		1280 x 1024 x 60Hz		
		1280 x 768 x 60Hz		
		1280 x 720 x 60Hz		
		1152 x 864 x 60Hz		
		1024 x 768 x 60Hz		
		800 x 600 x 60Hz		
		640 x 480 x 60Hz		
	Audio Signal	2ch Linear PCM		
HDMI Input	PC Signal	Same as VGA		
	HDMI 1.4	1920 x 1080 x 50 / 60Hz ( 1080p )		
		1920 x 1080 x 25 / 30Hz ( 1080i )		
		:1280 x 720 x 50 / 60Hz ( 720p )		
		720 x 480 x 50 / 60Hz ( 576p / 480p )		
	Audio Signal	2ch Linear PCM		
Display port Input	PC Signal	1920 x 1080 x 60Hz		
		1680 x 1050 x 60Hz		
		1440 x 900 x 60Hz		
		1360 x 768 x 60Hz		
		1280 x 1024 x 60Hz		
		1280 x 768 x 60Hz		
		1280 x 720 x 60Hz		
		1152 x 864 x 60Hz		
		1024 x 768 x 60Hz		
		800 x 600 x 60Hz		
		640 x 480 x 60Hz		
	Audio Signal	2ch Linear PCM		

### < 4.2 > On-screen Display Operation (OSD)



#### 1 Picture

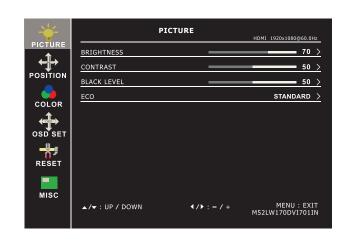
Brightness: Adjust the screen brightness

Contrast : Adjust the difference between the image background

( black level ) and the foreground ( white level )

Black level: Adjust background black level of the screen

Eco : Screen in power saving mode

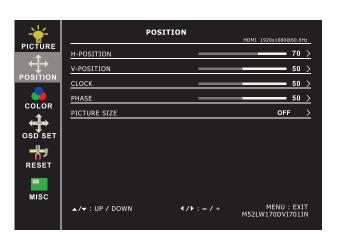


## 2 Position

H-Position : To adjust the horizontal position of the videoV-Position : To adjust the vertical position of the videoClock : To auto adjust H. Size of the screen

Phase : To fine tune the screen.

Picture size : FULL SCREEEN / 4:3 / 5:4 / 16:10



#### (3) Color

Color temperature: User / Warm / Cool / 5400k mode and

Red / Green / Blue color balance

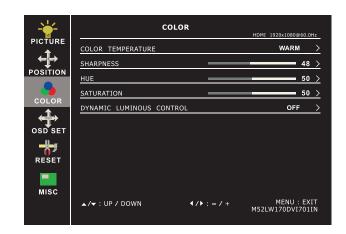
Sharpness : Adjust the image from weak to sharp

Hue : Adjust the screen hue value

Saturation : Adjust the saturation of the image color

Dynamic

luminous control : Control the dynamic brightness



#### 4 OSD Set

Language : Select the language in which the OSD menu is

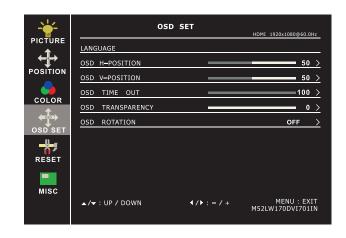
displayed - English

OSD H-Position : Align the screen image left or right OSD V-Position : Align the screen image up or down

OSD time out : Adjust the screen timeout

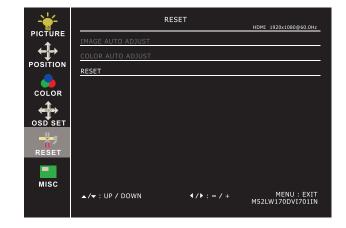
OSD transparency: Adjust the screen transparency

OSD rotation : Rotate the screen - 90° / 180° / 270°



### 5 Reset

Reset : Return the adjustment back to factory setting



### 6 MISC

Signal source : Select the signal source - DP / HDMI1 / HDMI2

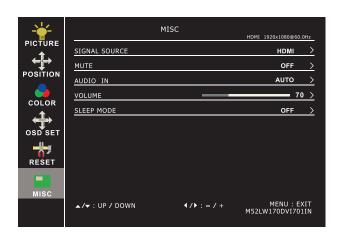
Mute : Turn off the surrounding sound

Audio in : Auto / Line in / DP

Volume : Adjust the volume of sound

Sleep mode : Set the off time - 10 min / 20 min / 30 min /

50 min / 60 min / 120 min / 240 min



## < Part 5 > Options

## < 5.1 > Option Table

Options	Aw / AwN	HAw / HAwN	Dw	HDw	Pw	HPw
SDI ***	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
HDMI	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	/	<b>✓</b>
Audio	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	/	<b>✓</b>
Touchscreen	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
MCS multi-display control	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
DC Power	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	/	<b>✓</b>
MIL-type / lockable connector	<b>/</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Auto / switch dimming		<b>/</b>		<b>/</b>		<b>/</b>



#### \*\*\* About SDI

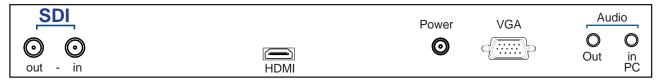
The AD board will be upgraded, and this comes standard with HDMI, VGA, audio inputs and RC remote controller.

## < 5.2 > Options : 3G / HD / SD-SDI input



Our SDI input is an ideal solution for the broadcast-grade video and high resolution CCTV market.

Designed for use with NOVA series displays, a SDI input module can support up to 1080p @60Hz resolution without using additional space or power and it comes standard with a 1-year warranty.



<sup>\*\*\*</sup> For **SDI** option, the AD board comes standard with HDMI, VGA, audio inputs and RC remote controller (please refer to P.20)

INPUT	3G-SDI IN	BNC x 1 / 0.8Vp-p ( 75 ohm )
	3G-SDI OUT	BNC x 1 / Active through, equalized & relocked

Standard Compliance	Video	SMPTE 425M / 274M / 296M / 125M	
		ITU-R BT.656	
	Audio	SMPTE 299M / 272M-C	

Compatible Video Format	3G-SDI	1080p 1080p 1080i	@60 / 50Hz, 4:2:2 @30 / 25 / 24Hz, 4:4:4 @60 / 50Hz, 4:4:4
	HD-SDI	720p 1080p	@60 / 50Hz, 4:4:4 @30 / 25 / 24Hz, 4:2:2
	110 001	1080i	@60 / 50Hz, 4:2:2
		720p	@60 / 50Hz, 4:2:2
	SD-SDI	480i	@60Hz, 4:2:2
	ITU-R BT.656	576i	@50Hz, 4:2:2

Compatible Audio Format	3G-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized Video
	HD-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized Video
	SD-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized / Asyn-
		chronized Video

Max. Transmission Distance 75 ohm coaxial cable	3G-SDI	150m at 2.97Gb/s
	HD-SDI	250m at 1.485Gb/s
	SD-SDI	480m at 270Mb/s

#### < 5.3 > Options : MC

## MC (Multi-display Control)



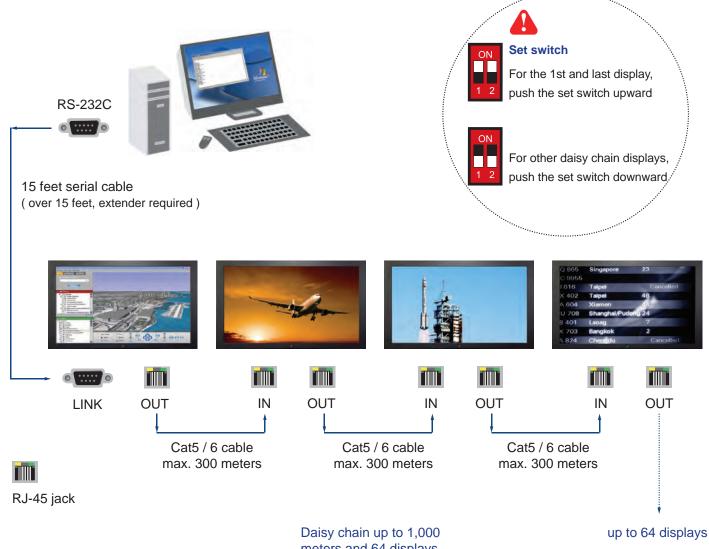
More control is always good. Especially when it is necessary and easy. Synergy Global Technology provides MC solution to control the OSD of various Industrial LCD displays up to 64 units.

The RS-232C is used for the communication between the PC and the Frst display via a 15 feet serial cable while the CAN bus is used for the various LCD displays cascade together via CAT 5/6 cable, and daisy chain up to 1,000 meters.

Designed for use with our Industrial LCD displays, we provide a MC input module without using additional space or power.



Please download the protocol of MC control at: https://www.rackmountmart.com/downloads.html

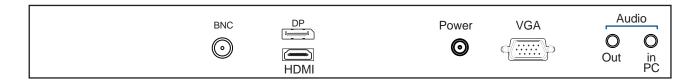


meters and 64 displays

## < 5.4 > Upgrade Options :

- HMDI (HDMI 1.4, CEA-861-E)
- Display Port (DP 1.0, HCDP 1.3)
- Audio (Built-in Dual Stereo Speakers, 2W x 2)

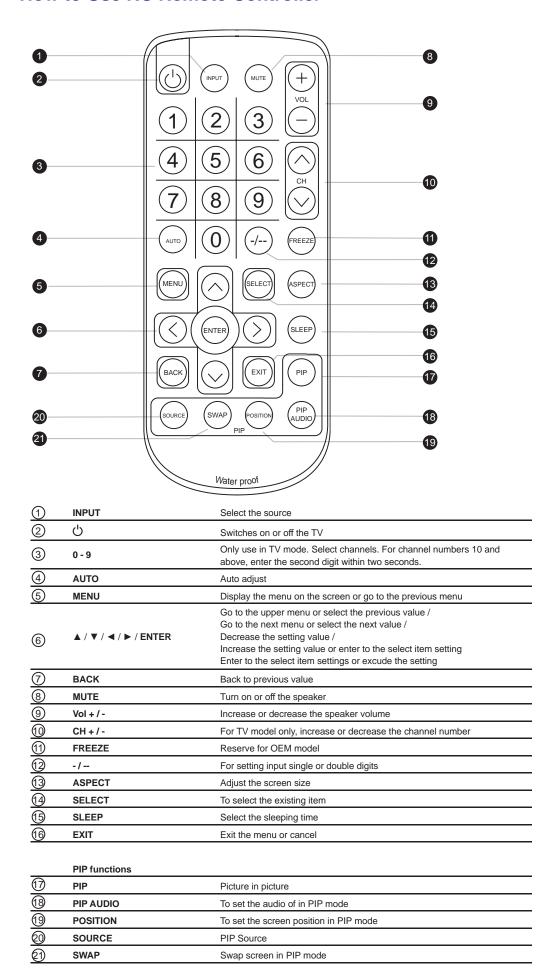
(3.5mm audio jacks for audio in & out )



\*\*\*

Upgrade option comes with RC remote controller x 2 (please refer to P.21)

#### **How to Use RC Remote Controller**



## < 5.5 > Options : Touchscreen & driver

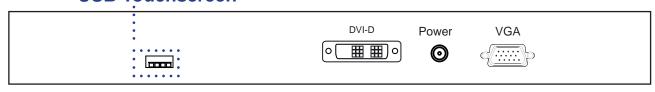


#### 19" USB Touchscreen Specification

Model	TPC Multi-touch	TRB Resistive
Technology	Projected Capacitive	5-Wire Resistive
Touch Point	10	Single
Input Type	USB	Finger or Stylus
Resolution	4096 x 4096	2048 x 2048
Touch Point Accuracy	± 2 mm	-
Response Speed	< 5 ms	15 ms
Activation Force	< 5 g	≤ 50 g
Surface Hardness	6H	3H
Light Transmission	> 85%	80% ± 3%
Haze	3% ↓	8% ± 3%
Durability	50 million touches	10 million touches
Top Layer	1.8 mm Glass	ITO Film
Bottom Layer	0.7 mm Sensor Glass	ITO Glass
Thickness	2.7 ± 0.1 mm	2.2 ± 0.2 mm
Connector	USB	USB Type A
Compatibility	Linux / Android / Windows / Mac	Windows 7 / XP / Vista, Linux

- Dimension will be changed if touchscreen required
- USB touchscreen package includes 1 x 6ft USB cable, quick reference guideline and CD disc
- For detailed information, please refer to the attached CD disc
- As the touchscreen unit is not made of toughened glass, please handle it carefully

#### **USB Touchscreen**



## < 5.5 > Options : Touchscreen & driver



#### **TPC** Driver



Connect the USB cable from the USB port on the LCD to a computer. The touch screen supports easy Plug-and-Play operations. There is no need to install additional drivers on the computer.

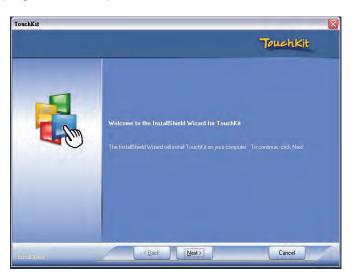
#### **TRB Driver**

#### Please follow the below steps to setup the touch screen:-

- Step 1. Run the bundled CD disc or download the driver from the link below : https://www.rackmountmart.com/downloads.html
- Step 2. Double click the Setup.exe
- Step 3. Follow the installation instruction to finish the setup
- Step 4. After installation, run the TouchKit program & the "4 point calibration"



Please do the initial calibration after the first setup



# < 5.6 > Options : DC Power



Model	12V	24V	48V	125V
Input rating				
Input voltage:	12-Volt	24-Volt	48-Volt	110-Volt
Input range:	9 ~ 18V	18 ~ 36V	36 ~ 75V	66 ~ 160V
Input current				
- No load	50 mA	50 mA	50 mA	35 mA
- Full load	4950 mA	2450 mA	1220 mA	749 mA
Output rating				
Output voltage:	12-Volt	12-Volt	12-Volt	12-Volt
Output current:	4.16A	4.16A	4.16A	6.25A
Efficiency	84%	85%	85%	91%

## \*\*\* For DC power option :

(1) If the unit with LCD, earthing may be required



## < 5.7 > Options : MIL-type or Lockable Connector

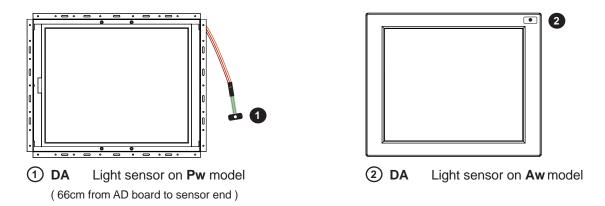
	Input	Part no.	MIL Standard
MIL - type Connector	DC Power *** ( Male )	MS3470W8-33P	MIL - DTL - 26482
	VGA *** ( Male )	MS3470W14-15P	MIL - DTL - 26482

<sup>\*\*\*</sup> There are several additional MIL DC and VGA connector types with varying design characteristics to meet cost considerations and to provide users with the most design ßexibility possible. For more information, please contact us.

	Input	Part no.	Standard
Lockable Connector	DC Power ( Male )	YM-Ext-461CP001	D-type 3W3
	USB	LUSB - A111 - 00	-

<sup>\*\*\*</sup> MIL - type or Lockable connectors above can be integrated with our LCD displays. Sale service just for connectors not provided.

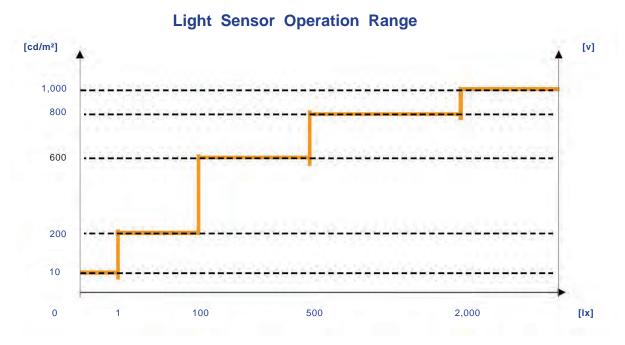
### < 5.8 > Options for Sunlight Readable : Auto Dimming



**DA** light sensor installed on the display front panel. Users can set auto dimming ON or OFF from OSD menu. Then display brightness changes according to its ambient brightness. Each change causes 10% increase or decrease on display brightness.

Once the auto dimming is ON, users cannot adjust brightness from OSD menu.

Steps: OSD Menu > Picture > Auto Dimming > ON



## **Options: Switch Dimming**

**DS** is a IP54 dimming knob installed on the bottom right side of the front panel. The display can support hyper dimming function to adjust brightness from nearly 0% to 100% via the easy-to-use knob. One click on dimming knob causes 2% increase or decrease on display brightness.



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