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User Manual 16.2" High Resolution 1920 x 1200 LCD



ID-E17Aw
Aluminum front bezel





ID-E17Dw Aluminum front cover



ID-E17Pw
Universal Mounting Open Frame

Legal Information

First English printing, March 2023

Information in this document has been carefully checked for accuracy; however, no guarantee is given to the correctness of the contents. The information in this document is subject to change without notice. We are not liable for any injury or loss that results from the use of this equipment.

Safety Instructions

Please read all of these instructions carefully before you use the device. Save this manual for future reference.

- Unplug equipment before cleaning. Don't use liquid or spray detergent; use a moist cloth.
- Keep equipment away from excessive humidity and heat. Preferably, keep it in an air-conditioned environment with temperatures not exceeding 40° Celsius (104° Fahrenheit).
- When installing, place the equipment on a sturdy, level surface to prevent it from accidentally falling and causing damage to other equipment or injury to persons nearby.
- When the equipment is in an open position, do not cover, block or in any way obstruct the gap between it and the power supply. Proper air convection is necessary to keep it from overheating.
- Arrange the equipment's power cord in such a way that others won't trip or fall over it.
- If you are using a power cord that didn't ship with the equipment, ensure that it is rated for the voltage and current labeled on the equipment's electrical ratings label. The voltage rating on the cord should be higher than the one listed on the equipment's ratings label.
- Observe all precautions and warnings attached to the equipment.
- If you don't intend on using the equipment for a long time, disconnect it from the power outlet to prevent being damaged by transient over-voltage.
- Keep all liquids away from the equipment to minimize the risk of accidental spillage. Liquid spilled on to the power supply or on other hardware may cause damage, fire or electrical shock.
- Only qualified service personnel should open the chassis. Opening it yourself could damage the equipment and invalidate its warranty.
- If any part of the equipment becomes damaged or stops functioning, have it checked by qualified service personnel.

What the warranty does not cover

- Any product, on which the serial number has been defaced, modified or removed.
- Damage, deterioration or malfunction resulting from:

Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or
failure to follow instructions supplied with the product.
Repair or attempted repair by anyone not authorized by us.
Any damage of the product due to shipment.
Removal or installation of the product.
Causes external to the product, such as electric power fluctuation or failure.
Use of supplies or parts not meeting our specifications.

- Normal wear and tear.Any other causes which does not relate to a product defect.
- Removal, installation, and set-up service charges.

Regulatory Notices Federal Communications Commission (FCC)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

Any changes or modifications made to this equipment may void the user's authority to operate this equipment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-position or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

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Before Installation

- It is very important to mount the equipment in a suitable cabinet or on a stable surface.
- Make sure the place has a good ventilation, is out of direct sunlight, away from sources of excessive dust, dirt, heat, water, moisture and vibration.

Unpacking

The equipment comes with the standard parts shown in package content. Check and make sure they are included and in good condition. If anything is missing, or damaged, contact the supplier immediately.

How To Clean Your LCD Monitor



Caution :

- To avoid the risk of electric shock, make sure your hands are dry before unplugging your monitor from or plugging your monitor into an electrical outlet.
- When you clean your monitor, do not press down on the LCD screen. Pressing down on the screen can scratch or damage your display. Pressure damage is not covered under warranty.
- Use only cleansers made specifically for cleaning monitors and monitor screens. Cleansers not made to clean monitors and monitor screens can scratch the LCD display or strip off the finish.
- Do not spray any kind of liquid directly onto the screen or case of your monitor. Spraying liquids directly onto the screen or case can cause damage which is not covered under warranty.
- Do not use paper towels or abrasive pads to clean your monitor. Using an abrasive pad or any wood based paper product such as paper towels can scratch your LCD screen.

Cleaning Your Monitor

To clean your LCD safely, please follow these steps:

- ① Disconnect the power cord.
- ② Gently wipe the surface using a clean, dry microfiber cloth. Use as little pressure as possible.

Cleaning Tough Marks and Smudges

To remove tough marks and smudges, please follow these steps:

- ① Disconnect the power cord.
- 2 Spray a small amount of non-abrasive cleanser on a microfiber cloth.
- Caution: Do not spray or apply any liquids directly onto the monitor. Always apply the solution to your microfiber cloth first, not directly on the parts you are cleaning.
- Gently wipe the surface. Use as little pressure as possible.
- Wait until your monitor is completely dry before plugging it in and powering it up.

< 1.1 > Package Content

ID-E17Aw / ID-E17AwN

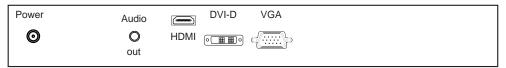


16.2" High Resolution LCD display X 1
6ft VGA cable X 1
Power cord X 1
Remote controller X 1

Mounting hardware X 1 pack

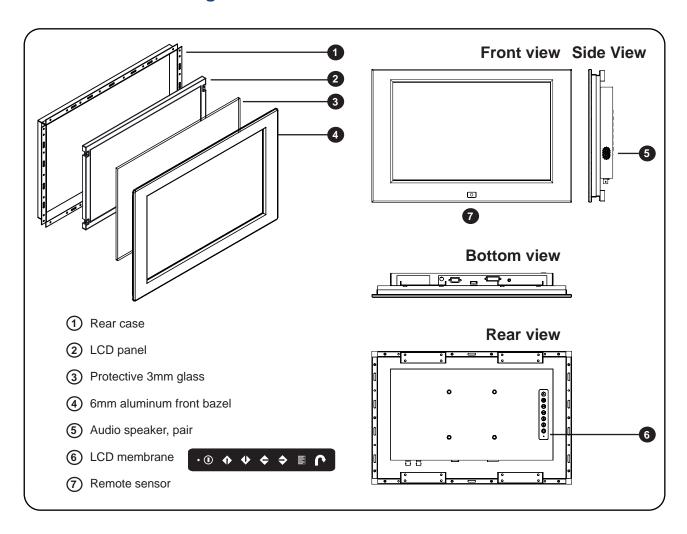
- Mounting bracket x 4 pcs
- M4* 6mm screw x 8 pcs
- M4* 50mm screw x 8 pcs

Basic I/O



- An abundance of input connections that include HDMI, DVI-D, VGA and audio
- On-chip Faroudja® DCDi Cinema processing

< 1.2 > Structure Diagram

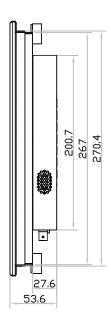


Model	Product Dimension (W x D x H)	Net Weight
ID-E17Aw	440.5 x 53.6 x 293 mm	4.9 kg 10.8 lb
ID-E17AwN	17.3 x 2.1 x 11.5 inch	5.6 kg 12.3 lb

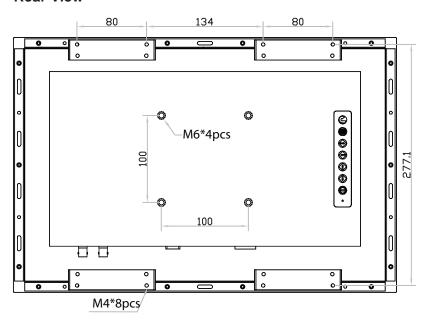
Front View

440.5 347.5 46.8 87 87

Side View

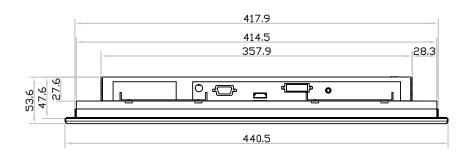


Rear View



UNIT : mm 1mm = 0.03937 inch

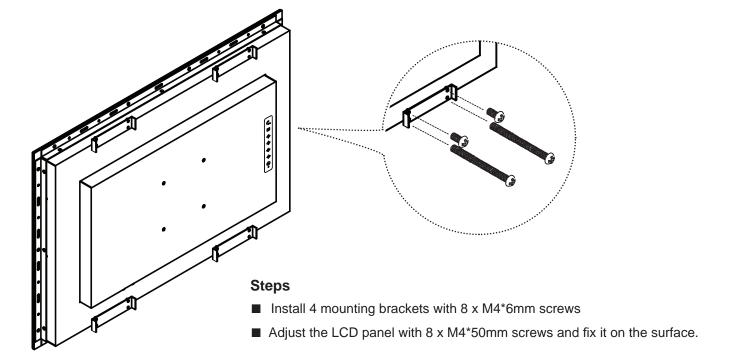
Bottom View



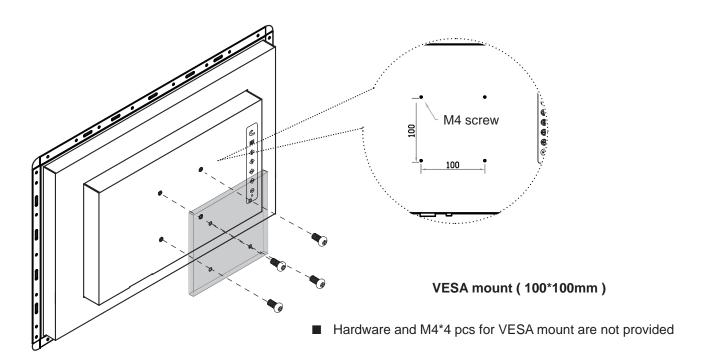
< 1.3 > Installation (I) Panel mount



Hardware set part no. PT-BK-IDA



(II) VESA mount (100*100mm)



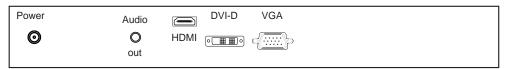
< 2.1 > Package Content

ID-E17Dw



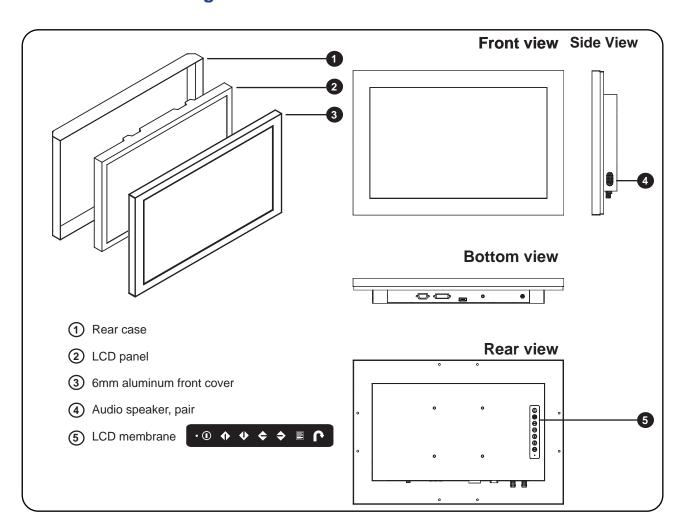
16.2" High Resolution LCD display X 1
6ft VGA cable X 1
Power cord X 1
Remote controller X 1

Basic I/O



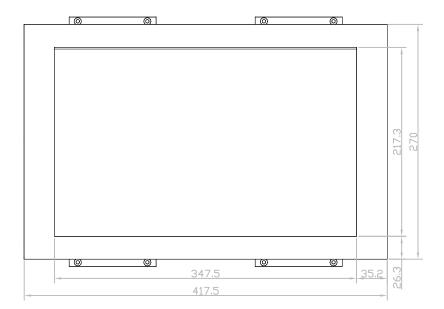
- An abundance of input connections that include HDMI, DVI-D, VGA and audio
- On-chip Faroudja® DCDi Cinema processing

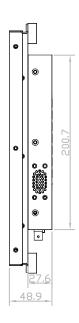
< 2.2 > Structure Diagram



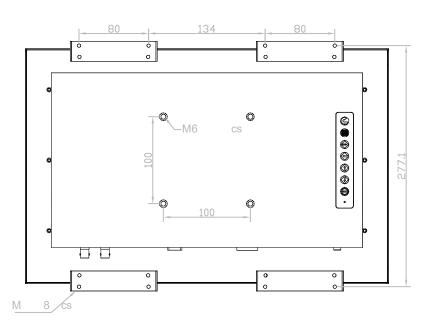
Model	Product Dimension (W x D x H)	Net Weight
ID-E17Dw	417.5 x 48.9 x 270 mm 16.44 x 1.93 x 10.63 inch	4.4 kg 9.7 lb

Front View Side View



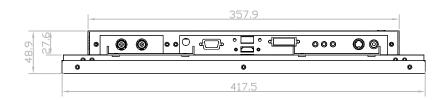


Rear View

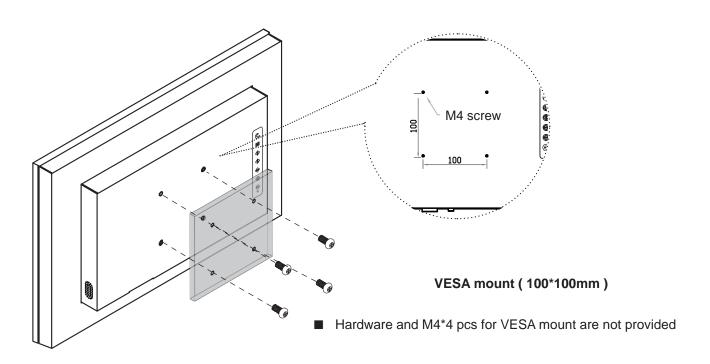


UNIT : mm 1mm = 0.03937 inch

Bottom View



< 2.3 > VESA mount Installation



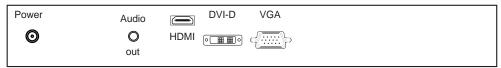
< 3.1 > Package Content

ID-E17Pw



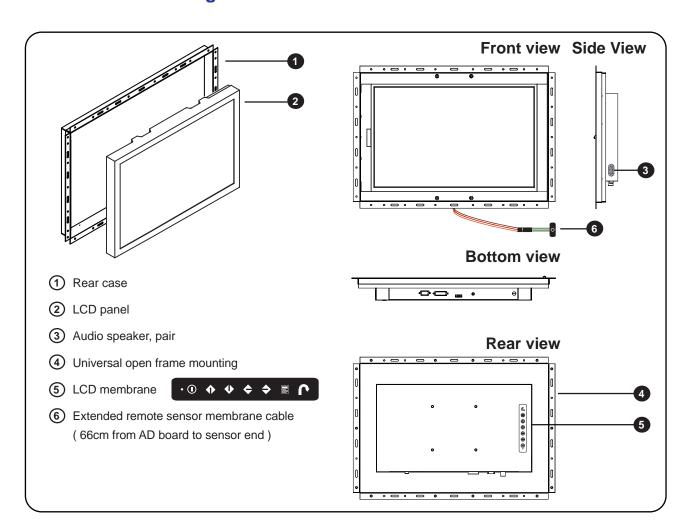
16.2" High Resolution LCD display X 1
6ft VGA cable X 1
Power cord X 1
Remote controller X 1

Basic I/O



- An abundance of input connections that include HDMI, DVI-D, VGA and audio
- On-chip Faroudja® DCDi Cinema processing

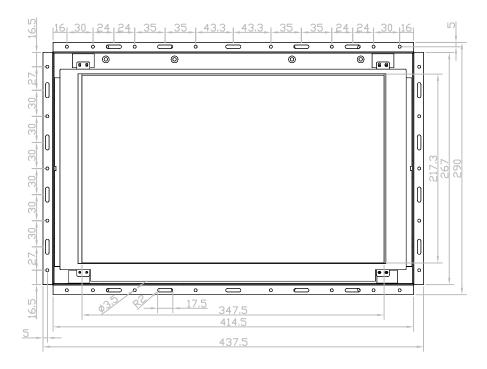
< 3.2 > Structure Diagram



Model	Product Dimension (W x D x H)	Net Weight
ID-E17Pw	437.5 x 47.6 x 290 mm 17.22 x 1.87 x 11.42 inch	3.8 kg 8.4 lb

Front View

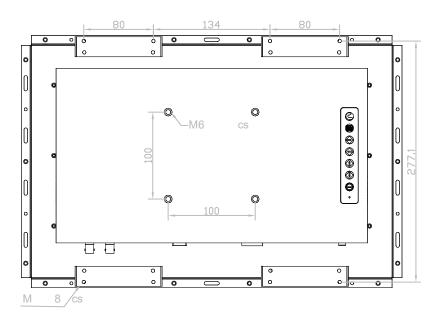
Side View



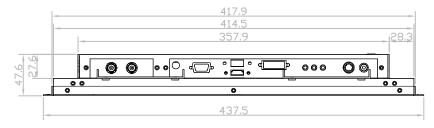


Rear View

 $\begin{array}{c} \text{UNIT: mm} \\ \text{1mm} = 0.03937 \text{ inch} \end{array}$

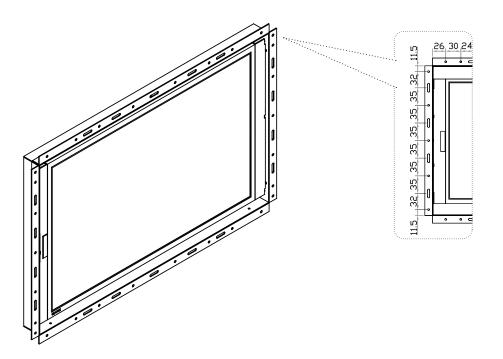


Bottom View

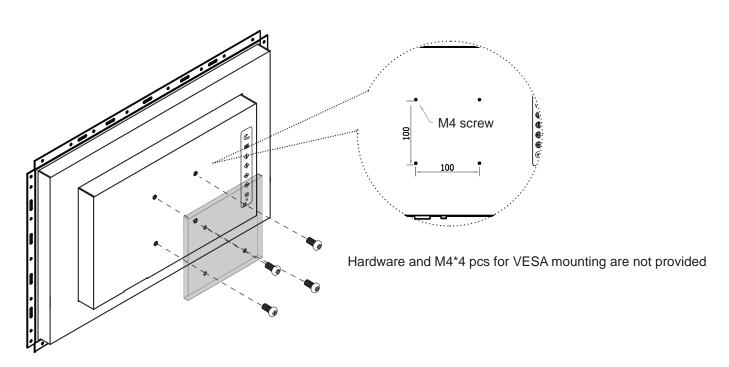


< 3.3 > Installation

(I) Universal mount



(II) VESA mount (100*100mm)



< 4.1 > Product Specifications

16.2" High Resolution LCD Display

Mechanical Design	ID-E17Aw	ID-E17AwN	ID-E17Dw	ID-E17Pw
Protection	6mm front bezel	NEMA 4 / IP65	front cover	open frame
Front Panel	Black, RAL 9005		-	
Rear Casing	Black, RAL 9005			
VESA mount	100 x 100 mm			
Universal mount	-		-	ready
Desktop stand	option		option	-
Panel mount	bundled		-	-

LCD Panel	
Panel Size (diagonal)	16.2-inch Widescreen TFT color LCD
Native resolution	1920 x 1200
Brightness (cd/m ²)	300
Contrast Ratio (typ.)	800:1
Colors	16.7M, 8-bit
Viewing Angle (L/R/U/D)	89/89/89
Response Time (ms)	30
Dot pitch (mm)	0.191
Display Area (mm)	343.80H x 214.90V
Surface treatment	Anti-glare, Hard-coating
Surface hardness	3H
Backlight Type	LED
MTBF (hrs)	20,000

Video	
Digital DVI	DVI-D single link
HDMI	HDMI 1.4 / HDCP 1.4
Analog VGA	Analog 0.7Vp-p

Audio	
Output Connector	3.5mm stereo jack
Resistance / Power level	30kΩ / 2.8V
Speaker: Dual Stereo	2W x 2

^{*}When the audio output is connected, speaker output is OFF

Power	
Input	Auto-sensing 100 to 240VAC, 50 / 60Hz
Consumption:	
Screen ON	Max. 34W
Power saving mode	Max. 4W
Power button OFF	Max. 1W

Compliance		
EMC	FCC & CE	
Safety	CE / LVD & UKCA	
Environment	RoHS3 & REACH / WEEE	

< 4.1 > Product Specifications

Environmental Conditions		
Operating	Temperature	0 to 55°C degree
	Humidity	10~90%, non-condensing
	Altitude	16,000 ft
Storage /	Temperature	-20 to 60°C degree
Non-operating	Humidity	5~90%, non-condensing
	Altitude	40,000 ft
	Shock	10G acceleration (11ms duration)
	Vibration	10~300Hz 0.5G RMS random vibration

Physical Specification	ID-E17Aw	ID-E17AwN	ID-E17Dw	ID-E17Pw
Product (W x D x H)	440.5 x 53.6 x 293		417.5 x 48.9 x 270	437.5 x 47.6 x 290
inch	. 17.3 x 2.1 x 11.5		16.44 x 1.93 x 10.63	17.22 x 1.87 x 11.42
Net Weight	4.9 kg / 10.8 lb 5.6 kg / 12.3 lb		6.5 kg / 14.3 lb	3.8 kg / 8.4 lb
Chassis color	Dark			
Chassis materials	Aluminum			

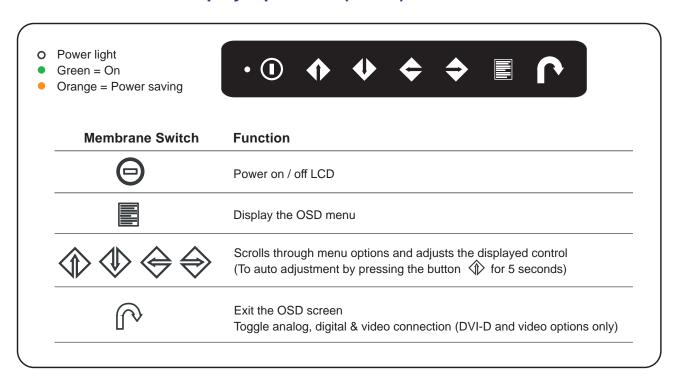
^{*} All dimensions stated are subject to change if options are selected / integrated to base model part codes

Applicable Format		
DVI-D / VGA Input	PC Signal	1920 x 1200 x 60Hz
		1400 x 1050 x 60Hz
		1440 x 900 x 60Hz
		1360 x 768 x 60Hz
		1280 x 1024 x 60 / 75Hz
		1280 x 960 x 60Hz
		1280 x 768 x 60 / 75Hz
		1152 x 864 x 75Hz
		1024 x 768 x 60 / 70 / 75Hz
		848 x 480 x 60Hz
		800 x 600 x 60 / 72 / 75Hz
		720 x 400 x 70Hz
		640 x 480 x 60 / 72 / 75Hz
	Audio Signal	2ch Linear PCM
HDMI Input	PC signal	Same as VGA
	HDMI 1.4	1920 x 1080 x 50 / 60Hz (1080p)
		1920 x 1080 x 25 / 30Hz (1080i)
		1280 x 720 x 50 / 60Hz (720p)
		720 x 480 x 50 / 60Hz (576p / 480p)
	Audio Signal	2ch Linear PCM

^{*} In some circumstances, if the user connects the LCD to PC via HDMI port for video and audio signals, the LCD may display incorrectly on a full screen. If so, please adjust the display card setting on display size to fix the issue.

< 4.2 > On-screen Display Operation (OSD)

16.2" High Resolution LCD Display



1 Picture

Picture mode: Standard / Vivid / Soft / User mode to choose

Brightness: Adjust background black level of the screen image

Contrast: Adjust the difference between the image background

(black level) and the foreground (white level)

Hue: Adjust the screen hue value

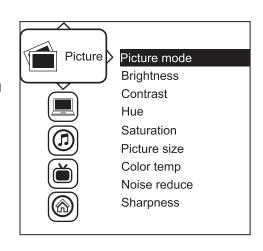
Saturation: Adjust the saturation of the image color

Picture size : Adjust the image size

Color temp: Standard / Cool / Warm / User to choose

Noise reduce : Reduce the noise of the image

Sharpness : Adjust the image from weak to sharp



(2) PC

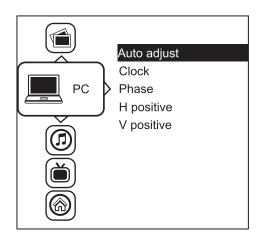
Auto adjust: Automatically adjust sizes, centers and fine tunes the

video signal to eliminate waviness and distortion.

Clock : Adjust the clock value

Phase : Adjust the phase value

H. Position : Align the screen image left or rightV. Position : Align the screen image up or down



< 4.2 > On-screen Display Operation (OSD)

3 Audio

Audio mode: Movie / Voice / Normal / Music mode to choose

Volume : Adjust the volume of sound

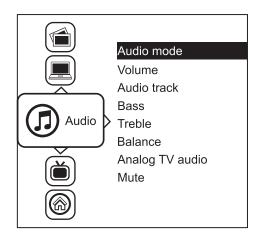
Bass : Set the value of bass sound

Treble : Set the value of treble sound

Balance: Set the balance value of treble and bass sound

Analog TV audio: Set the value of analog TV audio sound

Mute: Turn off the surrounding sound



(4) TV

Auto search: Automatically search

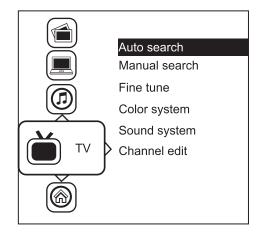
Manual search: Search the TV manual

Fine tune: Fine tune the TV signal

Color system: Adjust the TV color

Sound system: Adjust the TV sound

Channel edit: Edit the channel



(5) MISC

Language: Select the language in which the OSD menu is

displayed - English

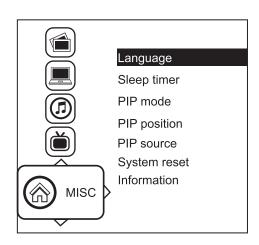
Sleep timer : Set the off time

PIP mode : Adjust picture in picture setting

PIP position : Enter into PIP position

PIP source : Enter into the Sub source and sound source System reset : Return the adjustment back to factory setting

Information: Select for Help

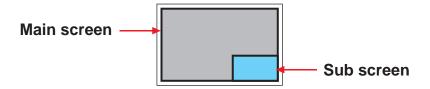


< 4.3 > How to Use Picture In Picture (PIP) / 16.2" High Resolution LCD Display Picture By Picture (PBP)

< 4.3.1 > Picture in Picture (PIP)

Mode

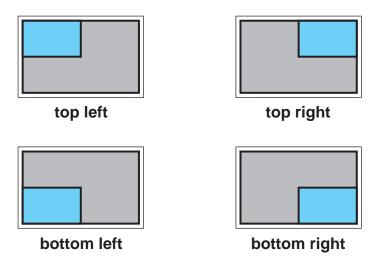
Display the Sub screen in the Main screen. OSD Menu \to MISC \to PIP Mode \to Large / Small / OFF



Position

Adjust the position of the Sub screen (top left, bottom left, top right, bottom right)

OSD Menu \rightarrow MISC \rightarrow PIP Position \rightarrow top left / top right / bottom left / bottom right



Size

Adjust the size of the Sub screen (Large / Small) OSD Menu \rightarrow MISC \rightarrow PIP Mode \rightarrow Large / Small

Size of Sub screen

LCD Monitor	Large Sub screen	Small Sub screen
1920 x 1200	552 x 414	480 x 360
1920 x 1080	552 x 414	480 x 360
1440 x 900	414 x 310	360 x 270
1366 x 768	392 x 294	340 x 254
1280 x 1024	368 x 276	320 x 240

< 4.3.2 > Picture By Picture (PBP)

Mode

Display the Sub screen next to the Main screen. OSD Menu \rightarrow MISC \rightarrow PIP Mode \rightarrow PBP



Size

LCD Monitor	Main / Sub screen
1920 x 1200	955 x 716
1920 x 1080	955 x 716
1440 x 900	715 x 536
1366 x 768	678 x 508
1280 x 1024	635 x 476

< 4.3.3 > PIP / PBP Source

To select an input signal for PIP / PBP Sub screen.

 $\mathsf{OSD}\;\mathsf{Menu}\;\rightarrow\;\mathsf{MISC}\;\rightarrow\;\mathsf{PIP}\;\mathsf{Source}\;\rightarrow\;\mathsf{VGA}\;\;/\;\;\mathsf{S-Video}\;\;/\;\;\mathsf{Composite}\;\;/\;\;\mathsf{DVI}\;\;/\;\;\mathsf{HDMI}\;\;/\;\;\mathsf{SDI}\;\;/\;\;\mathsf{YPbPr}\;\;/\;\;\mathsf{TV}$

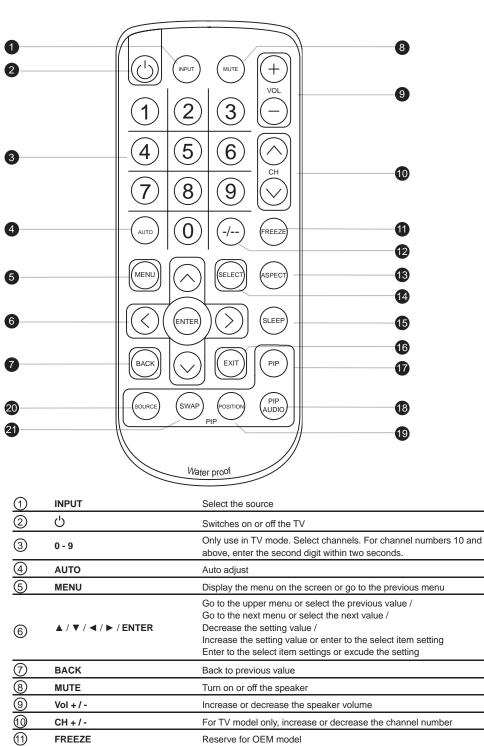
The PIP / PBP is operable in the following table :

Sub Main	VGA	S-Video	Composite	DVI-D	HDMI	SDI	YPbPr	TV
VGA	Х	0	0	0	0	0	0	0
S-Video	0	х	Х	0	0	0	0	Х
Composite	0	х	Х	0	0	0	0	Х
DVI	0	0	0	Х	Х	0	0	0
HDMI	0	0	0	Х	Х	0	0	0
SDI	0	0	0	0	0	Х	х	0
YPbPr	0	0	0	0	0	Х	Х	0
TV	0	Х	Х	0	0	0	0	Х

< 4.4 > Remote Controller

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SWAP



		above, enter the second digit within two seconds.		
4	AUTO	Auto adjust		
<u>(5)</u>	MENU	Display the menu on the screen or go to the previous menu		
6	▲ / ♥ / ◀ / ▶ / ENTER	Go to the upper menu or select the previous value / Go to the next menu or select the next value / Decrease the setting value / Increase the setting value or enter to the select item setting Enter to the select item settings or excude the setting		
7	BACK	Back to previous value		
8	MUTE	Turn on or off the speaker		
9	Vol + / -	Increase or decrease the speaker volume		
10	CH + / -	For TV model only, increase or decrease the channel number		
11)	FREEZE	Reserve for OEM model		
12	-/	For setting input single or double digits		
13	ASPECT	Adjust the screen size		
	SELECT	To select the existing item		
15	SLEEP	Select the sleeping time		
16	EXIT	Exit the menu or cancel		
	PIP functions			
(17)	PIP Picture in picture			
① ③ ②	PIP AUDIO To set the audio of in PIP mode			
19	POSITION	To set the screen position in PIP mode		
20	SOURCE	PIP Source		

Swap screen in PIP mode

< Part 5 > Option

< 5.1 > Option Table

Option	Aw / AwN	Dw	Pw
SDI	✓	✓	✓
MCS multi-display control	√	/	✓
Touchscreen	/	✓	✓
DC Power	✓	√	/
MIL-type / lockable connector	/	/	/

16.2" High Resolution LCD Display



Our SDI input is an ideal solution for the broadcast-grade video and high resolution CCTV market.

Designed for use with NOVA series displays, a SDI input module can support up to 1080p @60Hz resolution without using additional space or power and it comes standard with a 1-year warranty.

SDI

Power	Audio	DVI-D VGA	
•	© out	HDMI • III •	0 0
			out - in

^{***} For \mathbf{SDI} option, the AD board comes standard with HDMI, DVI-D, VGA and audio.

INPUT	3G-SDI IN	BNC x 1 / 0.8Vp-p (75 ohm)
	3G-SDI OUT	BNC x 1 / Active through, equalized & relocked

Standard Compliance	Video	SMPTE 425M / 274M / 296M / 125M
		ITU-R BT.656
	Audio	SMPTE 299M / 272M-C

Compatible Video Format	3G-SDI	1080p	@60 / 50Hz, 4:2:2
		1080p	@30 / 25 / 24Hz, 4:4:4
		1080i	@60 / 50Hz, 4:4:4
		720p	@60 / 50Hz, 4:4:4
	HD-SDI	1080p	@30 / 25 / 24Hz, 4:2:2
		1080i	@60 / 50Hz, 4:2:2
		720p	@60 / 50Hz, 4:2:2
	SD-SDI	480i	@60Hz, 4:2:2
	ITU-R BT.656	576i	@50Hz, 4:2:2

Compatible Audio Format	3G-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized Video
	HD-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized Video
	SD-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized / Asyn-
		chronized Video

Max. Transmission Distance	3G-SDI	150m at 2.97Gb/s
75 ohm coaxial cable	HD-SDI	250m at 1.485Gb/s
	SD-SDI	480m at 270Mb/s

< 5.3 > Options : MC

MC (Multi-display Control)

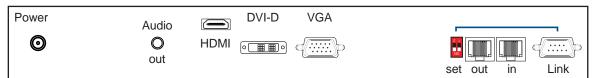


More control is always good. Especially when it is necessary and easy. Synergy Global Technology provides MC solution to control the OSD of various Industrial LCD displays up to 64 units.

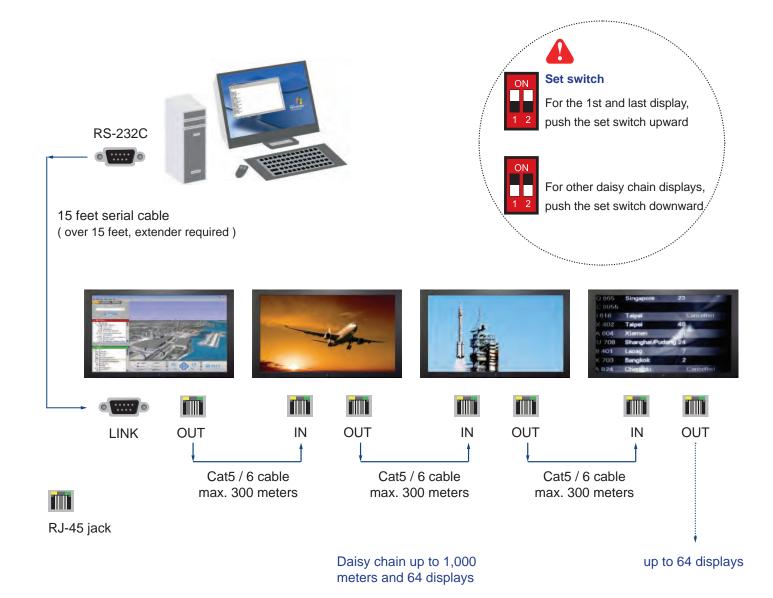
The RS-232C is used for the communication between the PC and the Prst display via a 15 feet serial cable while the CAN bus is used for the various LCD displays cascade together via CAT 5/6 cable, and daisy chain up to 1,000 meters.

Designed for use with our Industrial LCD displays, we provide a MC input module without using additional space or power.

MCS



*** Please download the protocol of MC control at : https://www.rackmountmart.com/downloads.html



< 5.4 > Options : Touchscreen & driver

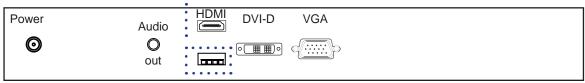


17 USB Touchscreen Specification

Model	TRB Resistive		
Technology	5-Wire Resistive		
Touch Point	Single		
Input Type	Finger or Stylus		
Resolution	2048 x 2048		
Touch Point Accuracy	-		
Response Speed	15 ms		
Activation Force	≤ 50 g		
Surface Hardness	3H		
Light Transmission	80% ± 3%		
Haze	8% ± 3%		
Durability	10 million touches		
Top Layer	ITO Film		
Bottom Layer	ITO Glass		
Thickness	2.2 ± 0.2 mm		
Connector	USB Type A		
Compatibility	Windows 7 / XP / Vista, Linux		

- USB touchscreen package includes 1 x 6ft USB cable, quick reference guideline and CD disc
- For detailed information, please refer to the attached CD disc
- As the touchscreen unit is not made of toughened glass, please handle it carefully

USB Touchscreen



< 5.4 > Options : Touchscreen & driver



TRB Driver

Please follow the below steps to setup the touch screen:-

Step 1. Run the bundled CD disc or download the driver from the link below : https://www.rackmountmart.com/downloads.html

Step 2. Double click the Setup.exe

Step 3. Follow the installation instruction to finish the setup

Step 4. After installation, run the TouchKit program & the "4 point calibration"



Please do the initial calibration after the first setup





Model	12V	24V	48V	125V
Input rating				
Input voltage:	12-Volt	24-Volt	48-Volt	110-Volt
Input range:	9 ~ 18V	18 ~ 36V	36 ~ 75V	66 ~ 160V
Input current				
- No load	50 mA	50 mA	50 mA	35 mA
- Full load	4950 mA	2450 mA	1220 mA	749 mA
Output rating				
Output voltage:	12-Volt	12-Volt	12-Volt	12-Volt
Output current:	4.16A	4.16A	4.16A	6.25A
Efficiency	84%	85%	85%	91%

*** For DC power option :

(1) If the unit with LCD, earthing may be required



< 5.6 > Options : MIL-type or Lockable Connector

	Input	Part no.	MIL Standard
MIL - type Connector	DC Power *** (Male)	MS3470W8-33P	MIL - DTL - 26482
	VGA *** (Male)	MS3470W14-15P	MIL - DTL - 26482

^{***} There are several additional MIL DC and VGA connector types with varying design characteristics to meet cost considerations and to provide users with the most design ßexibility possible. For more information, please contact us.

	Input	Part no.	Standard
Lockable Connector	DC Power (Male)	YM-Ext-461CP001	D-type 3W3
	USB	LUSB - A111 - 00	-

^{***} MIL - type or Lockable connectors above can be integrated with our LCD displays. Sale service just for connectors not provided.

The company reserves the right to modify product specilecations without prior notice and assumes no responsibility for any error which may appear in this publication.

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